Briefing on
ICT Services and Regulations
For
Under-Graduate Students

From
Centre for Information & Communication Centre (CICT)
BRIEFING CONTENTS

✓ INTRODUCTION

✓ OBJECTIVE

✓ ICT SERVICES FOR STUDENTS

✓ ICT REGULATIONS/POLICY
INTRODUCTION

BLOCK D07, LINGKARAN ILMU

Centre for Information & Communication Technology (CICT), UTM, D07, 81310 UTM CAMPUS JOHOR BAHRU
The Centre for Information and Communication Technology (CICT) is responsible for ensuring that staffs and students have access to teaching, learning and research ICT resources by:

– Providing the University's IT infrastructure;

– Acquiring, developing and supporting new and emerging technologies and systems;

– Providing access to digital resources across the University's campuses.
OUR OBJECTIVES

✓ To increase the adoption of Information Technology in all University activities
✓ To provide guaranteed ICT infrastructure and facilities
✓ To become a Reference Center in ICT Services in the University
✓ To become the Center of Software and Application development in the University
✓ To explore new technologies in ICT services and implementation
✓ To increase ICT competencies of the University’s community
OUR FUNCTION

CICT is a **support unit** that offers and delivers **ICT services** for the university (staffs and students) especially **in ICT infrastructure, system development and academic/administrative activities**
Attention:

Briefing Slides for Student

Please surf [cict.utm.my/](http://cict.utm.my/) to view these slides

Step 1

Step 2
Attention:

Step 3
Attention:

Step 4

Centre for Information & Communication Technology (CICT)

Briefing Slides For New Student

a. Slide for Post Graduate Student

b. Slide for Undergraduate Student
ICT SERVICES FOR STUDENT

Basic ICT Services
- PPICTP
- Wi-Fi UTM
- VPN
- ACID
- UTM Live@edu

Students Managements Services
- AIMS
- Students Financial System

ICT Instructional Services
- e-Learning
- MyLineE
- e-PPP

ICT Social Services
- UTM Motion
- Web Hosting
- UTMShare

Additional e-services
- Microsoft Professional Software/Tools
Basic ICT Services

- PPICTP
- WI-FI UTM
- VPN
- ACID
- UTM Live@edu
Facilities Available:

- Computers:
  - Windows Platform - 382 Computers
  - Mac OS - 52 Computers
  - Thin Client (Linux) - 20 Computers

- Project discussion area (3 Areas)

- Printing, scanning and CD/DVD burning

- Binding and Laminating

- Specialize Multimedia & Content Authoring Production Lab (SMAL)

Note:

- Self-service Top-Up Machine is used
- UTM Dress Code is strictly observed here.
- Matric Card is compulsory
### Service Charges

<table>
<thead>
<tr>
<th>SERVICE</th>
<th>TYPE</th>
<th>RATE / CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Printing</td>
<td>Colour</td>
<td>RM 0.80 per sheet</td>
</tr>
<tr>
<td></td>
<td>Black &amp; White</td>
<td>RM 0.20 / sheet</td>
</tr>
<tr>
<td>CD</td>
<td></td>
<td>RM 1.50 / piece</td>
</tr>
<tr>
<td>DVD</td>
<td></td>
<td>RM 2.50 / piece</td>
</tr>
<tr>
<td>Binding</td>
<td>According to Spiral Size</td>
<td>RM 1.00 - RM 7.00 / piece</td>
</tr>
<tr>
<td>Laminate</td>
<td></td>
<td>RM 1.00 / piece</td>
</tr>
<tr>
<td>Computer Usage</td>
<td>Individual</td>
<td>Free</td>
</tr>
<tr>
<td></td>
<td>Group Activities</td>
<td>RM 50.00 / Day</td>
</tr>
</tbody>
</table>
Note:

- Matric Card is compulsory. Do not forget it
Software Available:

1. Final Cut Pro
2. DVD Studio Pro
3. Sound Track Pro
4. Color
5. Aperture
6. Motion
7. iWork
8. iLife
9. Adobe Suite
10. Roxio Toast
11. SDK

Basic ICT Services

Specialize Multimedia & Content Authoring Production Lab (SMAL)

Student ICT Service Centre

Specialize Multimedia & Content Authoring Production Lab
Internet can be accessed by all colleges whether using wifi or wired.

- **Admin/Academic Network**
  - *Mostly wired in Faculties and Admin Offices*

- **Colleges network**
  - *Mostly WiFi*
  - *Wired in certain blocks*

- **Premium services**
  - *3G, 4G, etc*
Overall Network Infrastructure

- **MYREN (TMNET)**
  - 50 Mbps link to **Academic & Admin Network**
  - 1 Gbps link to **Internet**
  - 1 Gbps link to **Switch**

- **Switch**
  - 1 Gbps link to **College Network**
  - 1 Gbps link to **Switch**
  - 1 Gbps link to **ISP**

- **UTMKL NETWORK**
  - 100 Mbps link to **UTMKL NETWORK**
  - Internet Access 400 Mbps

- **Internet**
  - 1 Gbps link to **Internet**
  - 1 Gbps link to **ISP**

- **Premium Service (3G, 4G, etc)**
  - 1 Gbps link to **Internet**
  - 1 Gbps link to **ISP**

**Cisco 2800 Series**

DO NOT REMOVE DURING NETWORK OPERATION
CF COMPACT FLASH 1
0
SYS
ACT
AUX/
PWR
SYS
PWR
CONSOLE
AUX
100-240V ~ 2A
50/60Hz
OPTIONAL RPS INPUT
12V - - - 
___ 11A

**Catalyst 6500 Series**

100-240 V~
16 A
60/50 Hz

**Academic**

**College Network**

**Premium Service (3G, 4G, etc)**

www.utm.my

innovative ● entrepreneurial ● global
Network infrastructure for UTM Colleges
YES@UTM WiFi by YTLC

In August 2013 UTM had outsource the management of Residential College Network (by providing & integrating the WiFi and wired network) to YTLC that will:

- Use latest technology in WiFi for APs (803.11n)
- Provide 100% coverage to rooms
- Provide dedicated Helpdesk (email, hotline, YES Shop@Arked Meranti)
- Provide faster access to the Internet (1Gbps)
- Leverage on WiMAX technology for hotspots around UTM
Features of YES@UTM WiFi network

- Authenticated login (ACID) for access (WiFi and wired):
  - UTM ID for WiFi,
  - YES ID for 4G WiMAX

- 1Gbps dedicated link exclusive for Residential College Network

- 5GBytes/month (for UTM ID) quota imposed (Fair Usage Policy) for Internet access

- Helpdesk will handled by YTLC (CICT will facilitates)
  - Contact no: 018 333 0003 (voice & SMS)
  - Email: utmsupport@yes.my
# YES@UTM User IDs

Below table details the various combinations of connectivity options:

<table>
<thead>
<tr>
<th></th>
<th>Yes 4G Hotspot</th>
<th>Yes 4G Network</th>
<th>Off Campus</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Internet</td>
<td>Intranet</td>
<td>Internet</td>
</tr>
<tr>
<td>In Campus</td>
<td>3 GB per user per month</td>
<td>Unlimited</td>
<td>UTM ID cannot be used outside the campus to connect to either Yes 4G Network or Yes 4G Hotspots</td>
</tr>
<tr>
<td></td>
<td>Free</td>
<td>Free</td>
<td>Free</td>
</tr>
<tr>
<td></td>
<td>Chargeable Premium Service</td>
<td>Unlimited</td>
<td>Chargeable Premium Service</td>
</tr>
<tr>
<td></td>
<td>Free</td>
<td>Free</td>
<td>Free</td>
</tr>
</tbody>
</table>

**UTM ID**
- Tonnage Quota: 3 GB per user per month
- Internet
- Intranet

**Yes ID**
- Tonnage Quota: Unlimited
- Price: Free

*Note: UTM ID cannot be used outside the campus to connect to either Yes 4G Network or Yes 4G Hotspots.*

[website link](www.utm.my)
YES@UTM WiFi Access Point
Login with your Yes ID

Welcome to 4G Access

Which ID would you like to login with?
Yes Subscriber

What is your Yes ID / Universal User ID?
(e.g. YesID@yes.my, 123456.utm@yes.my)

Login »

Dalam usaha meningkatkan tahap perkhidmatan rangkaian WiFi di kolej kediaman pelajar UTM, polisi berikut akan dikuatkuasakan mulai 1hb Jun 2014:

1. 20GB kuota bagi setiap ID UTM setiap bulan
2. Akses ke laman web 'streaming' berdasarkan pendidikan akan diberi keutamaan dari pukul 6 pagi hingga 6 petang setiap hari tidak termasuk hari minggu.


To further improve the user experience and WiFi network service in all UTM College Residence these policies will be introduced starting from 1st June 2014.

1. 20GB quota for each UTM ID per month.
2. The access to educational streaming websites will be given higher priority from 6am to 6pm on weekday only.

For more information, please visit www.utm.my/yeswifi/usage-policy

Saya Terima / I Accept
Welcome to 4G Access by Yes @ UTM

Login with your Yes ID/ University ID to start surfing!

Which ID would you like to login with?
Yes Subscriber

What is your Yes ID / University ID?

Please enter your ID Password:

(e.g. YesID@yes.my, 123456.utm@yes.my, UTMID@utm.my or UTMID@live.utm.my)

Login ▶️

Note for Apple Users
For Apple users, upon successful login to Yes 4G WiFi, SSID, launch a new browser before online purchase. Click here for more information.

For more information, please us at www.utm.my/yes

Helpdesk & Support
E-mail us:
utmsupport@yes.my

https://wifi.utm.my/passparsed/utm1/index_desktop.htm?key=utm1-ec66d8c990cdec117b74eea453a7223c

I ❤️ UTM
Usage Pattern
(top 10 applications)

- YOUTUBE: 28%
- Online Video Streaming: 19%
- HTTP-Browsing: 15%
- HTTPS Browsing: 10%
- HTTP-DOWNLOAD: 7%
- Google Apps (such as Google docs, Google Play store, Google Drive): 7%
- SSL Application (such as Outlook, iBook, SSL VPN, Traffic transfer in SSL): 6%
- Qvod (Internet TV): 3%
- Facebook (Application, Games, etc.): 3%
- Thunder (Download Manager): 2%
Usage pattern
(Blocked Sites)

URL Ranking

<table>
<thead>
<tr>
<th>Website Browsing</th>
<th>Application Type</th>
<th>Counts</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>livetak.com</td>
<td>Anonymizers</td>
<td>34014</td>
<td>48.1%</td>
</tr>
<tr>
<td>adserver.juicyads.com</td>
<td>Pornography/Sexually Explicit</td>
<td>4562</td>
<td>6.5%</td>
</tr>
<tr>
<td>trw12.com</td>
<td>Pornography/Sexually Explicit</td>
<td>4314</td>
<td>6.1%</td>
</tr>
</tbody>
</table>
UTM WiFi Acceptable Usage Policy

- The service provided is a privilege and not a right. All students, staff and guests are expected to practice responsible computing and internet accessing and to adhere to UTM ICT Policy when accessing UTM WiFi network.
- User are required to comply with Malaysian copyright law and the copyright policy of UTM. Copying, downloading or electronic transferring of copyright materials without proper authorization is prohibited.
- Since the WiFi UTM network capacity is limited, any misuse or abuse of the network services and facilities that constitutes a violation of UTM ICT Policy could result in disciplinary procedures through UTM Legal Office.
- To ensure fair usage and access to the WiFi UTM network service, the quota for Internet usage per user (based on UTM ID) is limited to a maximum of 5GB per month per device (computer, laptop, smart phone, etc).
- The access and use of WiFi UTM is controlled by the ACID authentication. Each user is responsible for all activity conducted under his/her own login credential. It is the users responsibility to prevent unauthorized and/or abuse use of their IDs by others.
- The WiFi UTM network connection may be subject to monitoring for security, legal or troubleshooting purposes by the Office of CICT, UTM. This may include monitoring for bandwidth and quota usage, security related incident, or a request from law enforcement authorities.
Remember:
ACID will only be available one day after the Programme Registration

ACADEMIC COMPUTING ID

acid.utm.my

Function
Academic Computing ID is an unique User ID for UTM community to login to most of University main application system.

Users
All full-time and part time students

URL
http://acid.utm.my
The Process Flow OF ACCOUNT ID (ACID)

STUDENT

Register

Faculty

*After 24 hours, http://acid.utm.my/

ACID
acid@utm.my

Check ACID

And

Change Password

Access from outside UTM:
https://vpn.utm.my

VPN

utmonline.utm.my (Intranet)

Access to Internet

*After 36 hours

4G Access by Yes @ UTM
Available in UTM Johor Bahru Campus

Application / Facilities

UTMOTION

MAIL

SPS

BASIC ICT SERVICES

www.utm.my

innovative ● entrepreneurial ● global
Virtual Private Network

To access UTM intranet services from outside UTM campus

http://vpn.utm.my

Note:
Use ACID to login
Office 365 offers **free email**, instant messaging, group video and voice chat, and online document viewing and editing.

### Office365 features

<table>
<thead>
<tr>
<th></th>
<th>Office 365 for education</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Email and Calendars</strong></td>
<td>Cloud-based email and calendars, 25 GB storage per student</td>
</tr>
<tr>
<td><strong>Team Sites</strong></td>
<td>SharePoint Online; Share files and documents with classmates.</td>
</tr>
<tr>
<td><strong>Instant messaging</strong></td>
<td>Lync Online</td>
</tr>
<tr>
<td><strong>Office Webapps</strong></td>
<td>Create and edit Word, Excel, PowerPoint and OneNote documents using your favorite web browser</td>
</tr>
</tbody>
</table>
ICT SERVICES FOR STUDENT

Students Managements Services
- AIMS
- Students Financial System
## AIMS

**Students Management Services**

### Students Financial System

![AIMS2000 Academic Information Management System](image)

<table>
<thead>
<tr>
<th>Pengguna</th>
<th>Pengumuman Terkini</th>
</tr>
</thead>
<tbody>
<tr>
<td>:: Eksekutif</td>
<td><strong>Urusetia Akademik</strong></td>
</tr>
<tr>
<td>:: Fakulti</td>
<td><strong>:: Baru!</strong> Jadual Kerja Urusan Pendaftaran Kursus, Permohonan Penganugerahan Diploma/lajazah dan Urusan Peperiksaan Semester I 2010/2011</td>
</tr>
<tr>
<td>:: Hep</td>
<td><strong>:: Baru!</strong> Jadual/Tarikh Yang Berkaitan Dengan Peperiksaan Semester I Sesi 2010/2011- Lampiran A</td>
</tr>
<tr>
<td>:: Bendahari</td>
<td><strong>:: Baru!</strong> Borang Rayuan Penyemakan Kursus Semester I Sesi 2010/2011- Lampiran D</td>
</tr>
<tr>
<td>:: Space</td>
<td><strong>Lain-lain/Umum</strong></td>
</tr>
<tr>
<td></td>
<td>:: Pindah Data Ke Excel</td>
</tr>
<tr>
<td></td>
<td><strong>Perhatian</strong></td>
</tr>
<tr>
<td></td>
<td>:: Sila Logout selepas menggunakan sistem</td>
</tr>
<tr>
<td></td>
<td><strong>Capaian</strong></td>
</tr>
<tr>
<td></td>
<td>:: Homepage UTM</td>
</tr>
<tr>
<td></td>
<td>:: UTMOnline</td>
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<tr>
<td></td>
<td>:: Webmail Staf</td>
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<tr>
<td></td>
<td>:: Webmail Pelajar</td>
</tr>
<tr>
<td></td>
<td>:: Kalendar Akademik</td>
</tr>
<tr>
<td></td>
<td>:: Tukar Password</td>
</tr>
<tr>
<td></td>
<td>:: Sistem Penilaian</td>
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<td></td>
<td>:: Pengajaran</td>
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<td>:: Sistem Penilaian</td>
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<td></td>
<td>:: Sistem Penilaian</td>
</tr>
<tr>
<td></td>
<td>:: Pendaftaran Subjek</td>
</tr>
<tr>
<td></td>
<td>:: Academic Portal</td>
</tr>
<tr>
<td></td>
<td>:: Ekspres UTM-MARA</td>
</tr>
</tbody>
</table>

[www.utm.my](http://www.utm.my)
ICT SERVICES FOR STUDENT

Services by UTMLLead

- MOOC
- OCW
- Edutainment
- MIT Blossoms

ICT Instructional Services
- e-Learning
- MyLineE
- e-PPP
- e-Portfolio
**Function**

E-learning is an educational portal that assists student and lecturers in the teaching and learning process to be more effective and flexible.

**Users**

All full time and part time students.

**URL**

- UTM Skudal Campus
  
  http://elearning.utm.my

- UTM International Campus Kuala Lumpur
  
  http://elearning.kl.utm.my

Use ACID to login
<table>
<thead>
<tr>
<th>Courses</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>MRB3062-01 PENYEDIAAN PELAN STRATEGIK (DESIGNING STRATEGIC PLANS)</td>
<td></td>
</tr>
<tr>
<td>UHZ6122-01 BUDAYA MALAYSIA II (MALAYSIAN CULTURE II)</td>
<td></td>
</tr>
<tr>
<td>MRB3092-01 AKTIVITI EKONOMI SEKTOR AWAM (THE ECONOMICS OF GOVERMENTAL ACTIVITY)</td>
<td></td>
</tr>
<tr>
<td>MRB1052-02 TEKNOLOGI MAKLUMAT (INFORMATION TECHNOLOGY)</td>
<td></td>
</tr>
<tr>
<td>MRB2022-02 TEKNOLOGI DAN PENGURUSAN PEMASARAN (MARKETING TECHNOLOGY &amp; MANAGEMENT)</td>
<td></td>
</tr>
<tr>
<td>MRB2022-02 TEKNOLOGI DAN PENGURUSAN PEMASARAN (MARKETING TECHNOLOGY &amp; MANAGEMENT)</td>
<td></td>
</tr>
<tr>
<td>MRB2012-01 PENGURUSAN KEWANGAN (FINANCIAL MANAGEMENT)</td>
<td></td>
</tr>
<tr>
<td>MRB3012-01 PENGURUSAN STRATEGIK (STRATEGIC MANAGEMENT)</td>
<td></td>
</tr>
<tr>
<td>EDW3252-01 STRATEGI INOVASI (INNOVATION STRATEGY)</td>
<td></td>
</tr>
<tr>
<td>MRB1032-01 METODOLOGI PENYELIDIKAN (RESEARCH METHODOLOGY)</td>
<td></td>
</tr>
<tr>
<td>MRB1052-01 TEKNOLOGI MAKLUMAT (INFORMATION TECHNOLOGY)</td>
<td></td>
</tr>
<tr>
<td>MRB2042-01 PERSEKITARAN PERNIAGAAN ANTARABANGSA (GLOBAL BUSINESS ENVIRONMENT)</td>
<td></td>
</tr>
</tbody>
</table>

Page: 1 2 3 4 5 6 7 8 9 10 11 12 13 (Next)
MyLINE (Online Resource for Learning in English) is a self-access learning resource developed specifically for students at tertiary level to enhance their English language communication skills. The self-access mode of learning allows students flexibility in managing their own learning within their busy schedule.

Users
All full-time registered undergraduates and postgraduates in all 20 public institutions of higher learning in Malaysia

URL
http://myline.utm.my
e-PPP

Function
The Lecturer’s Teaching Evaluation is a web application which enables students to evaluate and give comments on lecturer’s teaching performance.

Users
All full time and part time Students

URL
http://aimsweb.utm.my/eppp
**INSTRUCTIONS:**

1. This information is SECRET. Students are requested to evaluate with honesty.
2. Students are also requested to give responses to each question by clicking on the radio button.

---

**Part I: Information on Course & Lecturer**

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Section</th>
<th>Lecturer</th>
</tr>
</thead>
</table>

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**Part II: LECTURER PERFORMANCE ASSESSMENT**

<table>
<thead>
<tr>
<th></th>
<th>Very Poor</th>
<th>Poor</th>
<th>Moderate</th>
<th>Good</th>
<th>Excellent</th>
</tr>
</thead>
</table>

**A. Planning**

1. The course is well organized
2. The course content is suitable for postgraduate level
3. Course requirements, learning outcomes, and expectations of students' performance are clearly explained
4. Recommended learning materials and resources are relevant and useful
5. The course work is well planned and evenly distributed throughout the semester

**B. Delivery Techniques**

1. The content is given in the context of real-world applications
2. The lecturer engages students to participate in the learning process
3. The lecturer is passionate and enthusiastic about the course
4. The lecturer is able to relate the content to the students' existing knowledge
5. The lecturer inspires students to explore beyond the syllabus
6. The lecturer stimulates students to use a wide range of learning resources
7. The lecturer guides students to develop research skills
E-Portfolio

An online compilation of documents that is flexible and is based on artifact evidences of which students are:

1. Directly involved in a continuous reflection process towards their own learning
2. Reporting the progress of their achievement on knowledge, technical and generic skills
3. Plan their personal, academic and career development

Use ACID to login
UTM MOOCs
Massively Open Online Courses

Massive Open Online Courses
DATA STRUCTURES AND ALGORITHMS

https://www.openlearning.com/malaysiamoocs
UTM OCW
Open CourseWare

UTM OCW

UTM is a leading innovation-driven, entrepreneurial research university in engineering, science and technology located both in Kuala Lumpur and Johor Bahru, Malaysia. It is renowned for being at the forefront of engineering and technological knowledge and expertise. UTM as the biggest postgraduate research university in engineering and technology has also established a reputation for innovative education and leading-edge research, with a vision towards the development of creative human capital and advanced technological innovation.

UTM Open Courseware is a collection of high quality digital learning materials based on courses offered at this university. The learning materials, in a complete course format, may include lecture notes, lesson plans and exercise questions. As a member of the Open Education Consortium, UTM pledged to publish learning materials based on courses taught at this University to users around the world, at no charge. Sharing our course materials with the world is one of our contributions towards improving the quality of education.

Open Education Consortium

http://ocw.utm.my
Edutainment@UTM
from student to student.. fun and educate

Home

Edutainment is the routine of learning through a medium that both educates and entertains using any of various media, such as animation, computer games, courseware, mobile application or still television. The aim of the UTM Edutainment project is to blend teaching and entertainment elements (edutainment) so that a learning session is fun and entertaining. These way students increase their receptiveness and learn more effectively at any level of our educational system.

The Edutainment product will be developed by student to facilitate other students in scholarship. It can be applied either as peer learning strategy, learning aids during class or even self-learning. It will make a newfangled style of determining where scholars can grow their creativity skills. In order to promote students develop the Edutainment materials, this project used competition as the main strategy.

Student to Student – Edutainment conducted at Universiti Teknologi Malaysia is a project under New Academia Task Force.

http://ctl.utm.my/edutainment
ICT SERVICES FOR STUDENT

ICT Social Services

UTM Motion
UTIMShare

www.utm.my

innovative • entrepreneurial • global
UTM Motion

Function
This system provides a platform for video-sharing for teaching and learning purposes, especially to support the use of the e-Learning system in UTM. In addition, this system also promotes UTM to the community, disseminates information about in-house expertise and research findings, records current university events as well as broadcasts on-going student activities in the university. Users are able to download the available videos or upload their videos to be shared with users around the world.

Users
All UTM staffs and students

URL
http://utmotion.utm.my
Benefits:

- Hard Disk on the Web
- Every student eligible for 7.5GB of storage
### File List

<table>
<thead>
<tr>
<th>Name</th>
<th>Shared Wt</th>
<th>Date Last Modified</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>software</td>
<td></td>
<td>12/15/09 11:41 AM</td>
<td>4.25GB</td>
</tr>
<tr>
<td>xythos technical doc</td>
<td></td>
<td>1/13/10 11:00 AM</td>
<td>139.5MB</td>
</tr>
<tr>
<td>utm.gif</td>
<td></td>
<td>11/3/09 10:43 AM</td>
<td>2.53KB</td>
</tr>
<tr>
<td>UTMSHare_brochure.pdf</td>
<td></td>
<td>1/13/10 2:42 PM</td>
<td>78.6KB</td>
</tr>
<tr>
<td>UTMSHare_howto.pdf</td>
<td></td>
<td>1/13/10 11:01 AM</td>
<td>8.84MB</td>
</tr>
<tr>
<td>utmshare_banner.gif</td>
<td></td>
<td>1/13/10 9:36 AM</td>
<td>19.9KB</td>
</tr>
<tr>
<td>UTMSHare_Improving_Collaboration</td>
<td></td>
<td>2/9/10 10:46 AM</td>
<td>3.47MB</td>
</tr>
</tbody>
</table>
Additional e-services
Microsoft Professional Software/Tools
ADDITIONAL E-SERVICES

Microsoft professional tools

1. Office
   – Under-graduate students are eligible for perpetual Microsoft license for life-time (RM 180 are already embedded in the students fee)

Gift Voucher

Presented To: Undergraduates Students

Worth

RM 180.00

All undergraduate students are eligible for the Microsoft Office software as payment is already embedded in your fees. Please login official email UTM (mail.live.utm.my) to active the account.

This voucher cannot be exchanged for cash.
How to redeem this voucher?

Step 1

- Go to official mail UTM (mail.live.utm.my)
- Sign in
- Search inbox (utm.onthehub.com)
- Click link to active your account and please follow the instruction.

Step 2

- After finish active your account, please click Help to more guide information.
2. Dreamspark Premium

– 300 Software, free download for UTM (All you need is a UTM OFFICE 365 email account)

CUSTOMER COMPLAINT SYSTEM (ADU@IT) http://aduan.cict.utm.my

How to Check ID
2. Key in your matric id (e.g. PM123456) to retrieve ACID.
3. Live ID: altc3@live.utm.my
4. Password: IC number or passport number
5. Please login to ACID portal (http://acid.utm.my) to change default password
6. Please remember your password

How to Check Email
1. Go to http://mail.live.utm.my
2. username: Live ID
3. Password: My935283)

Example:

matric number: MY937004
ic number: 900178075283
Please change capital letter Y to small letter (y)

Check Dreamspark Premium Software
(https://e5.onthehub.com/WebStore/Welcome.aspx?vsr=8
&ws=71C6D2E6-9C9B-E011-969D-0030487D6897)
@ Search your inbox *e5.onthehub*
Click link
For first time visit, please activate your account

To All UTM Students

website: http://www.cict.utm.my/ppictp
facebook: ppictp
more information (See Overleaf)
Software download

cyberubp.utm.my

A web portal hosting academic software like Matlab, SPSS and EndNote.

Login by using ACID
Autodesk

- All Autodesk products (AutoCAD etc) yearly renewable license
- Registration at http://students.autodesk.com
Guidelines:

– Internet Application Policy
– E-mail Application Policy
– Website Contents and Publishing Policy
– Computer Distribution Policy (staff)
– Student Computer Lab Policy
  • Operating Hours, Booking, Attire Code, Cleanliness
– ICT Security Policy
– Computer Equipment Loan Policy
– Disposing of Computer Equipment Policy

http://cict.utm.my → ICT Policy is under About
• Your password (ACID) is your responsibility
• Your PC/devices must be free of spywares, adwares, viruses and worms before connecting to the UTM networks
• Commercial use of UTM networks is prohibited
• Dissemination and access to pornographic and political materials are strictly prohibited
• Hacking, network scanning, phishing and data decrypting activities are prohibited at all cost
• Use of pirated softwares are prohibited.
• Use of gambling apps, gator, hotbar, searchbar, and cracked games on UTM owned computers are prohibited
• You are responsible for your email account and password
• Slanders, fouls language, sexually explicit words are not to be used in email at all time
• Personal use of email is allowed but its use for commercial activities is strictly prohibited
• Dissemination of prohibited materials through email attachment is not allowed
• Encryption is required for sending confidential materials
• Spamming and phishing activities are strictly prohibited
• Use of email account by a third party is prohibited
adu@IT System
http://aduan.cict.utm.my
(UTM Skudai Campus)
http://aduan.cictkl.utm.my
(UTM International Campus Kuala Lumpur)

Corporate Department
07-5532581
03-26154449

Staff ICT Technical Support Centre
07-5532666
03-26154449

Student ICT Service Centre
07-5532523
03-26154725

Multimedia Technology Unit
07-5532282 / 2250
03-26154726

Services and Infrastructure Unit
07-5532666
03-26154735
• Any ICT inquiries/assistance
  Student ICT Service Centre
  07-5532523

http://cict.utm.my
Thank you for your Attention

GOOD LUCK

WISH YOU ALL WITH GREAT SUCCESS
WELCOME TO UTM